In order to protect patients, employees, staff, volunteers and the community from potential exposure COVID-19, Cherokee Nation Health Services is updating the following emergency pandemic visitor policy effective April 30, 2020.

No visitors will be allowed to accompany or visit patients at Cherokee Nation Health Services facilities except under the following circumstances presented below:

For W.W. Hastings Hospital

- Pediatric patients will be allowed one adult caregiver. The designated caregiver must stay on campus for the entire duration of the patient’s stay.

- Labor and Delivery patients will be allowed one adult visitor/caregiver. The designated visitor/caregiver may not attend the C-section (if applicable) and will be required to stay on campus for the entire duration of the patient’s stay.

- For end of life support, visitation will be approved by the Medical Director or the House Supervisor on a case by case basis.

- Adult ED/UC patients will not be allowed visitors.

- Pediatric ED/UC patients will be allowed one adult caregiver. The designated caregiver must stay in the room for the entire duration of the patient’s stay.

- Adult ED/UC patients with special and/or functional needs will be allowed one adult caregiver. The designated caregiver must stay in the facility for the entire duration of the patient’s stay.

- Drivers for surgical patients will be allowed to enter the facility only to verify presence. Drivers will have to be screened for symptoms/exposure. If symptoms/exposure are present, driver will not be allowed to participate in surgical process. Another driver will have to be arranged prior to surgery proceeding.

For all Outpatient Health Centers

- Pediatric patients will be allowed one adult caregiver. The designated caregiver must stay in the facility for the entire duration of the patient’s appointment.

- Adult patients with special and/or functional needs will be allowed one adult caregiver. The designated caregiver must stay in the facility for the entire duration of the patient’s appointment.

For all Cherokee Nation Health Services Facilities

- All visitors/caregivers will be screened for symptoms such as fever, cough, and/or shortness of breath. Visitors/caregivers will have their temperature taken to assure they do not have a fever. The visitor/caregiver will be asked if they have been in contact with anyone suspected of being infected with COVID-19, upon arrival. If symptoms and/or exposure are present, the visitor/caregiver will not be allowed to enter the facility.

- Visitors/caregivers must be 18 years of age or older.